





IN THE ZONE







Island continues to make headway in our efforts to be the safest, most compliant operator in the industry. We continue to use Stop Work Authority and we stay strong in our commitment to the resulting cultural shift – *safety above all else*. Our efforts in compliance continue to set records for our best performance ever.

These results are directly attributable to you and the way each and every Islander has been empowered to put safety first and make the use of Stop Work Authority a positive action. I receive 10 - 20 ZONE Cards per month, where an Islander has used Stop Work Authority. Those Stop Work events undoubtedly put us, and those who work with us, in a much safer place,

and sets the tone that we will accept nothing less than a safe operation.

The most rewarding part of the Stop Work Authority ZONE Cards is the change in attitude, whereby more and more Islanders feel comfortable using Stop Work Authority and we are genuinely proud when they do so. In years past, operators were afraid to use Stop Work Authority for fear of retribution or humiliation. Now Islanders are feeling that they are demonstrating their knowledge and professionalism when a hazardous condition or situation is discovered and dealt with. The use of Stop Work Authority is encouraged and commended.

This sense of accomplishment for promoting safety is a reflection of what it means to be an Island Operator. There is nothing more important that we do in our service of producing oil and gas, than to provide a safe and compliant work place for everyone.

As our industry begins to experience the signs of a rebound, it is imperative that we appreciate our co-workers and the job that they do. As more opportunities arise, we must live up to the ideals of what it means to be an Islander. We take care of and respect one another. We assist each other to accomplish our jobs safely. And we work together collectively to benefit our clients.

Island has a culture that is unique. We must protect this culture and foster it within new entrants on the Island Team. Together we are much stronger when we are all focused on and working toward the same goal, perfection. Perfection is attainable if we focus on our core values of caring for each other and working for a ZERO Accident workplace.

Keep up the good work and keep the focus.

Gregg Falgout









FEATURES

Proactive vs. ReactiveEach day we have the choice to be proactive or reactive when it comes to our safety in work.

The Rewards of ZONE Cards

5

4

ZONE cards are a tool that we use to enhance our ZONE Zero safety program by rewarding an employee's safe work habits. Every employee's participation and input is crucial.

Islanders in the Desert

10

When Islanders Shane Racca and Jerry Lott took on the project of establishing new gathering facilities in Pecos, TX, the environment was different from what they were accustomed to, having worked offshore their entire careers.

For Your Benefit: Open Enrollment

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During open enrollment, you can make changes to your benefits package without a qualifying event. Watch for the start date in October 2018.

NEWS

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Proactive Safety is the act of identifying, addressing, and eliminating hazards, BEFORE an incident or accident occurs, to reduce safety risks. It anticipates and tries to prevent accidents. Being proactive is the best way to approach safety in the workplace. Addressing and eliminating hazards before work begins is paramount to following our ZONE Zero safety program.

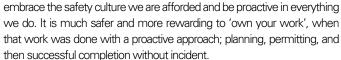
Reactive Safety is implementing a safeguard, policy, or rule AFTER an incident or injury has occurred. When we implement a safeguard after an incident occurs, we are taking a reactive approach to safety. This mindset puts everyone onsite, and the company as a whole, at risk for an incident or injury. We can look at the majority of rules and procedures that we follow today as a proactive approach towards safety, however many of them came from a reactive position. Something bad had to happen first before many of the rules and procedures were put into place.

Stimulus and Response are not welded together. There is a gap. There is a choice.



In a proactive mindset, there is a space between stimulus and response. In that space is our power to choose our response. In a reactive mindset, we are immediately responding to the situation without thought of consequences.

- Each day we have the choice to be proactive or reactive when it comes to our safety at work. We can 'throw caution to the wind', so to speak, and take safety for granted, but eventually our luck will run out and something negative will occur. A reactive mindset puts everyone at extreme risk for an incident or injury.
- Being Proactive is the best way to approach safety. Each of us should



• We can look at the majority of the rules, policies, and even the procedures we follow today, as a proactive approach towards safety. However, we can also look at these same rules and procedures as taking a reactive approach, as many were put in place due to something negative occurring.

Ask anyone who was involved in an incident where an injury occurred if they could go back in time and have a chance to redo the job, but this time take a proactive approach to the situation. Ask what they would do different, or how they would handle the situation to identify risks to prevent the incident that occurred.



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Islander Jake Francis Embodies Island's Safety Culture



For the past four years, Jarrott Guillory and Eric Fontenot have donated a hill country deer hunt to help promote the MD Anderson benefit. This year, the winner of the raffle was generous enough to donate the hunt back to Island.

In an effort to show our appreciation for the employees who participated in the MD Anderson event, the decision was made to give the hunt to one of the field employees who has demonstrated his commitment to safety.

We then determined all of the field employees who purchased raffle tickets and reviewed their zone cards for the previous 12 months. After careful consideration of all of the cards, an individual was selected as the winner based on his level of situational awareness and the excellent job he did identifying the hazard and providing a solution to mitigate future risk.

We are pleased to announce that Jake Francis is the winner of the 2018 MD Anderson hill county hunt!

Jake Francis Zone Card Observation / Explanation:

An oil truck came on location to top off the compressor day tanks. While going over the pre-job JSA, the driver asked if there was a ladder on location he could use. Since no other driver had asked for a ladder, I dug in a little deeper on what he needed it for. He explained to me that one of the connections on the tanks was out of reach and he needed a ladder to reach it.

Corrective Action:

We went out and looked at the connection. After trying to find a plan, I suggested that we find another nipple that may be a little longer and use it to lower the connection to prevent from adding another hazard to the job with using a ladder. He dug in his truck and came up with one that would put the connection in reach. After climbing the ladder for the last time, the connection was at ground level and the tank could be filled without leaving the ground and creating another hazard.

ZONE CARD REMINDERS

Please remember that Zone cards are a tool that we use to enhance our safety program and your participation and input is critical. Below are a few examples of how observation cards are beneficial:

- Hazard recognition and mitigation.
- Improved reporting.
- Enables company to share findings and/or recognized hazards.
- The data from the cards can be used to track potential hazards and develop trends. This information is used to improve overall company safety and minimize future hazards.
 - Zone cards have played a role in policy revisions and modification of training.
- Promotes accountability.
- Incentive and recognition for quality cards.
 - Every quarter, all IOC Supervisors submit their employee's 5 best cards and points are awarded to each winner. Those cards are then reviewed and 5 additional winners are selected overall. (500 points for 1st)

Please remember the following when completing a zone card:

- All employees are obligated to exercise SWA if they feel their safety or their coworker's safety is at risk.
- Zone cards can be utilized to identify positive behavior or performance not just negative situations.
- Do not hesitate to use ZONE cards to identify environmental concerns.
- The name of the individual should NOT be included, except for positive recognition.
- Share the observation with the whole crew, especially for good behaviors observed.
- Offer suggestions and help provide a solution.

HARD HATS OFF

Hats off to the following Island Operators for their commitment to safety and embracing a ZONE Zero mindset.

MICHAEL JENKINS

Michael, thanks for paying attention to your equipment and noticing that it was not in normal working condition. When you noticed this you took the proper action. Thanks for doing your job well and safely!

BYRON JOHNSTON

Byron, great attention to detail. You were cognizant of your surroundings, noticed something was not right, and had the confidence to say something. Great focus on safety for you and your crew. There should never be jet fuel leaking! Thanks for a job well done.

RANDALL DOWDEN

Randall, thank you for taking the time to mentor someone about proper PPE and why it is important. You may well have impacted the individual's safety habits for the rest of his career. Great leadership!

DALE BIESSENBERGER

Dale, thanks for being aware of the changing conditions and using your SWA to render the crane operations safe. This is the type of safety leadership that will help us achieve our goal of Zero accidents and incidents. You are a true safety leader at Island and we thank you.

KRIS PUGH

Kris, thank you for having the confidence to speak up and address a situation before it caused a problem. This attention to detail, and the use of your knowledge, continues to help us achieve our goal of Zero accidents or incidents. **Great leadership!**

BRAYTON YOUNG

Brayton, you did the right thing by not letting a job proceed in poor lighting conditions. Thank you for being proactive and preventing an incident and keeping everyone safe. You set a fine example for your crew. Great work!

JERRY EMANUEL

Jerry, thank you for being persistent and not making a personnel lift until the conditions were right for such an operation. Your willingness to slow things down in order to render the operation safe is exactly the type of leadership that we value. Great job and thanks for being a safety leader at Island!

"Actions like these lead to the safe working environment we have."



Safety, Compliance, Production.

From the construction stages in Galveston, Texas, to the completion of the first Bureau of Safety & Environmental Enforcement (BSEE) annual inspection, the crews at Byron Energy's South Marsh Island 71-F facility have kept true to Island Operating's core values of Safety, Compliance, and Production.

With the full support of Byron Energy's management, the crews have been able to accomplish an INC Free inspection. Five representatives from BSEE tested 54 components and issued 0 Incidents of Non-Compliance (INCS) during the inspection. This is a task that is only able to be accomplished by being true professionals.

Island Operating would like to congratulate the following operators for a Job Well Done:

A-Crew: Kirk Bellard, Michael "Cowboy" Ledoux, and Rodney Foco B-Crew: Jarrod Norris, Robert Spikes, and Jason Lupe





Keep your training on target!

We can help you during hunting season.

What you need to do:

Hunting Season is about to be in full swing and the Christmas Holiday Season is just around the corner. If you do not want to be scheduled during this time, it is your responsibility to contact the Training Department and schedule your classes **EARLY**. If not, you will be scheduled for your classes approximately one month before your expiration date. We will not be able to push this training beyond your expiration date due to hunting or holidays. This is to ensure that everyone stays current in their required training classes.

Please remember, your attendance at all scheduled courses is MANDATORY

What you need to know:

After the completion of your required training courses, you will receive a certification card and/or certificate, depending on the training facility at which you were scheduled. It is your responsibility to ensure that you have your certification card on you at all times and/or a current copy kept in your files offshore. This information is necessary for verification of completion of all required training courses mandated by Island Operating Company, Inc.

If you should have any problems, please contact Skyla Matthew, Callie Leverett, Erica Clayton, or Mario Bruno. We are here to work with you and support you any way we can. It is a pleasure working with each and every one of you!

THANK YOU

We would like to give a shout out to the following employees for their positive attitudes regarding their training classes this past quarter:

Harlan Crites
Hugh Hession
William Kays
Robert Miltenberger
Gary Obrien
Jackie Prejean
James Snider
William Earl Vanmeter

The employees listed on the left were entered into a random drawing for ZONE Zero points to be added to their accounts.

Congratulations to this quarter's winners:

100 Points: *Gary Obrien*

50 Points: William Earl Vanmeter

30 Points: William Kays





The following employees scored a perfect 100 on their T2 Basic or T2 Refresher course and received ZONE Zero points.

100% T2 BASIC

Benjamin Cole Adam Brack Christian Forbes Craig Martin Billy Melancon Ryan Berzas Jeremy Callahan Brian Champagne Bradley Thibodeaux Jeffrey Swim

100% T2 REFRESHER

Richard Biessenberger Ronald James Fruge Timothy Reed Kamin Hess Rhett Maynard Darren Bird **David Salinas** Danny Byrd Mark Ducote Jeremy Legros Charlie Beard Chase Olivier Horace Duhon William Harwell **Hugh Hession** Jason Touchet Ian Elliott Michael Keen

Leland Tagert Cory Perkins Jesse McGraw **Grant Williams** Joseph White Aubrey Leblanc Joshua Guidry Jody Guidry **Anthony Sonnier** Patrick Tuccio Tanner Marcantel Jeffery Tankersley Jack Shultz John Gradney Anthony Chapman Sean Mullen Victor Richard

Login to the Employee Dashboard at www.islandoperating.com to access the E-Library and all of Island's policies.

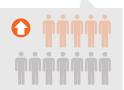
Equal Employment Opportunity Policy

Island Operating Company, Inc. is committed to providing equal employment opportunity to all employees and applicants for employment regardless of age, race, creed, national origin, sex, religion, veteran status, disability, sexual orientation, or any other characteristic prohibited by law. Our Management is dedicated to ensuring the fulfillment of this policy with respect to hiring, selection for training, promotion, transfer, rates of pay or other forms of compensation, and general treatment during employment. We expect everyone to show understanding and consideration to fellow employees and to respect and observe this policy.

Islander Magazine

2nd OUARTER ZONE ZERO

The following are the winners for the 2018 2nd quarter of the ZONE Zero observation program. The winning cards were selected from observations made between April1st and June 30th. The top 5 overall winners were chosen anonymously by operators who volunteered to review and rate the cards. A total of 6,430 points were awarded to 108 winners.



Gregory Dupree

Fieldwood Energy

I arrived on the platform and the wireline crew was setting up to do work on the A-3 well. I noticed the main hatch was out and the barricade being used was barely covering the opening in the deck. I asked the wireline supervisor why the main hatch was removed, and he replied that they had to pull it to set the block valve for the lubricator. I asked if the block valve was in place and he informed me that it was in place. I told him we would put the main hatch back in place and we would work through the smaller hole hatch. He responded that they would just have to pull it out again once the job was done. I informed him the extra work would be worth it to have a safer work area during wireline. We replaced the main hatch and worked through the smaller hole hatch. I explained to the supervisor and crew that it was worth the extra work to have a safer work area during wireline well work.

Joey Guidry

Equinox

During initial FLIR camera inspection on a new location, I discovered external fugitive emissions were found emitting from a gauge on the fuel gas pot of the "B" compressor. Upon further investigation, I found there was 120+ psi of pressure on a 0-60 lb gauge. The gauge was wrapped and busted from being over pressured and was leaking gas causing a gas cloud around the compressor that could not be seen or heard due to the high noise level. I immediately blocked off the leaking gauge to stop the leak. I inspected the entire compressor and found 5 other 0-60 gauges in place. I called the compressor company and informed them of the problem. They brought out new, adequately rated gauges and we replaced all of them to correct the issue and eliminate the leaks.



Thinking, acting, and working safely every day.

Byron Johnston

Fieldwood Energy

Last hitch, we were awaiting the helicopter to fly us back in for crew change. When the helicopter arrived, the other crew got off and we began to load our bags into the baggage compartment. While doing so, I noticed a jet fuel leak coming from under the helicopter. I immediately told the pilot and the PIC of the leak. We had the pilot shut down the bird and we began investigating the source of the leak. After various checks, it was determined that a line from the sump valve was the source of the leak. The sump valve was slightly open from their morning checks at the heliport. After the pilot checked out everything and closed the valve completely, we cleaned up the dripping fuel and verified the leak had stopped. The pilot then checked in with the heliport and received an all clear for us to take off and head in.

Aaron Trahan

Walter Oil & Gas

We crew changed the morning of the 12th and wireline was onboard waiting on us to perform some well work. I was doing my crane pre-use when I noticed some hydraulic oil in the skid below the rams where the heel pins were located. I traced the hydraulic oil back to what appeared to be some fittings that were slightly leaking in the ram control boxes. I notified my lead operator and performed a stop work until we could evaluate the situation. We cleaned the area with rags and then soaped and washed it down to get a better visual on how bad the leak was. We identified the problem area then test ran it a few times to gauge the severity. After pinpointing the issue, we tightened upon some hydraulic connections that appeard to be a little loose. The crane looked serviceable, but to be safe, we notified a crane mechanic to come out and inspect before use.

Danny Byrd

Arena Energy

While back loading the boat, the crane operator noticed that the boat crew had changed towers without notifying us. I stopped crane operations, filled out a new JSA for the crew that was now on duty, and sent it down for signtures and review instead of making the last couple lifts we had. Once completed, we resumed and made the last couple of lifts.

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AREA ZONE CARD WINNERS (APRIL - JUNE 2018) BY SUPERVISOR:

Raymond Salinas Fieldwood Energy Area 1:

- 1. Robert Whitewood
- 2. Sergio Sanchez
- 3. Steven Bell
- 4. Nathan McBride

Chris Fontenot Fieldwood Energy Area 1:

- 1. Michael Mitchell
- 2. Clifton Bergeaux

Area 2:

- 1. John Hartman
- 2. Mitchell Fontenot
- 3. Kelly Guidry

Jody Soileau Fieldwood Energy Area 3:

- 1. Brett Fontenot
- 2. Oran Thibodeaux
- 3. Brett Fontenot
- 4. Michael Welch
- 5. Blake Campisi

Rob Hernandez Fieldwood Energy

Area 4:

- 1. Gregory Dupree
- 2. Marcus Vidrine
- 3. Charles Stephens
- 4. Blaine Beene
- 5. Gregory David

Area 5:

- 1. Brian McGowan
- 2. Aaron Babineaux
- 3. Robert T. Hernandez
- 4. Jamison Cormier
- 5. Keith Matte

Bert Faul Fieldwood Energy Area 6

- 1. Byron Johnston
- 2. Tristan Lacour
- 3. Jason Jinright
- 4. Robert Biessenberger
- 5. Jeremy Legros

Area 7

- 1. Cody Beamish
- 2. Brad Domangue
- 3. Matthew Jackson
- 4. Kristopher Pugh
- 5. Brayton Young

Earl Stanley Energy Vwntures

1. Bryan Lanclos

Deany Smith Walter Oil & Gas

- 1. Jonathon Carroll
- 2. Mike Schmidt
- 3. Trevor Dugas
- 4. Robbie Bankston
- 5. Bryan Benoit

Ricky Lirette Arena Energy

- 1. Danny Byrd
- 2. Jeff Croom
- 3. Darrell Debate
- 4. Darrell Debate
- 5. Wayne Felarise

John Saldana Fieldwood Energy

- 1. Dustin Bussard
- 2. Justin Wallace
- 3. Adam Lewis
- 4. Derron Berghman
- 5. John Gradney

Gregory Ardoin

- 1. Benjamin Murphy -Northsta
- 2. Gary O'Brien Fieldwood
- 3. Benjamin Deshotel W&T
- 4. Benjamin Deshotel W&T

Richard Brierre Byron Energy

- 1. Kirk Bellard
- 2. Jason lupe
- 3. Robert Spikes
- 4. Michael Ledoux
- 5. Jason Lupe

Cody Richard

- 1. Kenwood Gary Ridgelake
- 2. Kodie Miller Contango
- 3. Glenn Gaspard Contango
- 4. Kirk Lopez Contango
- 5. Ronald Fruge Arena

Mike Kibodeaux

- 1. Kevin Lanerie Arena
- 2. Kevin Lanerie Arena
- 3. James Mouton Gomex 4. Marcus Melancon - Helis
- 5. Brekk Smith Gomex

Michael Holley

- 1. Aaron Trahan WOG
- 2. Aaron Trahan WOG
- 3. Jessie White Arena
- 4. Derrick Walker Arena

Richie Savoie Arena Energy

- 1. Anthony Baudoin
- 2. Joshua Jones
- 3. Chase Findlay
- 4. Lucas Berzas
- 5. Darren Bird

Kim Istre

Matador Production Co.

1. Geno Blanchard

Jeremy Rubalcado Noble Midstream Services

1. Paul Russell Guidry

Kenny Broussard Arena Energy

- 1. Robert Hebert
- 2. Charles Guillory
- 3. Regan Benoit
- 4. Jonathon Harrington 5. Thomas Deshotels

Dwayne Hebert

- 1. Jeff Verzwyvelt Fairways
- 2. Chris Sanders W&T
- 3. Keith Flurry Fieldwood
- 4. Jeff Verzwyvelt Peregrine 5. Keith Flurry - Helis

Chad Shuff Walter Oil & Gas

- 1. Joshua Dent
- 2. Derek Vines
- 3. Gene Tuccio
- 4. Joshua Dent
- 5. Joseph Stump

Clay Burgeson Loop 26

- 1. Larry Dunn
- 2. Larry Dunn
- 3. Robert Weeks
- 4. Nicholas Figueroa

Joe Rodriguez Equinor

- 1. Joey Guidry
- 2. Jake Durand
- 3. Sean Needham
- 4. Joey Guidry
- 5. Sean Needham

Chris Fontenot Devon Energy

- 1. Ray Pittman
- 2. Kenneth Perry
- 3. Anthony Barnett 4. Ray Pittman

HONESTY

TRUST

Island

Operating

Statement

Island Operating is

safe, compliant and

efficient operations

to our customers' oil

and gas assets and our

employees' well-being.

We will accomplish this

by adhering to our core

values of honesty, trust,

integrity and respect

for our clients and

one another.

committed to providing

Mission

INTEGRIT

RESPECT







Extreme temperatures. Sand storms. Desert and rocky terrain. A funny Cajun...and J Lo.

When Islanders Shane Racca and Jerry Lott took on the project of establishing new facilities in Pecos, TX, the environment was different from what they were accustomed to, having worked offshore their entire careers. But, they tackled it with open minds, a combined 50 years oilfield experience, and Island training under their belts.

"On the first hitch over here, we were commissioning the Jesse James facility and the temperatures were hot!" recalls Jerry (nicknamed J Lo to distinguish him from others on the site with the same name). "Our feet were very sore from walking around on rocks all day (having walked on platforms before then), but we were very happy to be involved with the project."

Since the two have started working in Pecos, they have commissioned and brought on five new facilities; three on the north side overseen by Shane and two on the south side where Jerry is supervisor.

In hiring crews for the new facilities, the men say they searched for good communication skills and positive attitudes, which to them were just as important as technical skills.

With high-performance teams in place, the senior operators see to it that the four operators at each facility have everything they need to conduct smooth, safe, and timely operations. Managing the day-to-day operations involves making rounds at the sites, overseeing hitch turnovers and reports, troubleshooting problems, pitching in when needed, and keeping upper management in the loop.

Gathering oil and gas from wells to these facilities, and cleaning them before they're dispersed to the storage sites involves an obstacle course of pumps, headers, separators, tanks, regulators, and compressors – all demanding a watchful eye by everyone.

Reinforcing good safety practices is a constant, with some reminders more constant than others: reminding employees to wear their safety glasses, to use the proper tools for a task, and using lockout, tagout to prevent injuries from a potential pressure hazard. Even Jerry admits that he makes a concerted effort in remembering to wear his 4-gas monitor.

A SAFETY OASIS

Operators don't hesitate to use their Stop Work Authority when an unsafe or potentially unsafe situation arises. Jerry recalls, most recently, when a construction crew was at the southside facility to turn a valve around on a new pipeline that was not yet in service. Instead, the crew confused pipelines and started to unbolt a valve on a line in service. Operators making rounds and checking on the crew at the time, spotted the near error and stopped the job.

Sometimes, safety measures are unique to a location. Summertime temperatures in Pecos can reach up to 116 degrees, so remembering to drink plenty of water is a must. "Also", Shane adds, "a dense fog drops down on the area certain times of the year, and people around here will pass you up going 75 mph with hardly any visibility. I remind the employees to be careful when driving or, better yet, stay off the road until a fog clears."

Practicing safety all day, every day, transfers to safety at home, which for Jerry is Diamondhead, MS. "You get used to wearing safety glasses and ear plugs on the job, so you use them for home projects without thinking twice; even when I'm fishing or playing golf, safety is in the back of my mind," says Jerry.

Shane's family, in Breaux Bridge, is well-schooled on safety, especially when it comes to electricity and something as simple as making sure switches are off when changing a light bulb. And, if you're bass fishing with him, you are going to wear a life jacket – it's not up for debate.

"The main way to keep safe is to focus on what you're doing; that's what I tell my employees," says Shane.

DESERT DUO

Even with decades of work experience behind them, both men will tell you that they never stop learning and advise young up-and-coming employees to do the same. "Work hard, learn as much as you can, and listen," advises Jerry, "don't argue a point – as many guys in the industry will do." Shane says that if he had to start over, he'd tell his younger self "there IS such a thing as can't" and recognize his limitations. "For example, I can't move a vessel," he laughs.

Employees at the Pecos facilities have all earned to be where they are today and the respect of their bosses, as far as Jerry and Shane are concerned. "They're always listening and putting in the dedication to learn what we're trying to teach," says Shane. Jerry worked with several of his employees prior to coming to Island, so he was familiar with their knowledge, yet says he is still impressed by the level of experience they've brought to the southside facilities.

When asked what distinguishes Island Operating from its competitors, the men point to the company's staff support and unwavering safety training.

"Everyone goes home just like they came," says Shane, "getting back to family is important to Island. And, management and office support are unbelievable. You can call at any time with a question and someone will point you in the right direction."





Jerry echoes those sentiments with added appreciation for being hired eight months ago, at a time when he was laid off, and being entrusted with the startup of the gathering facilities.

"We have had many challenging days over here in West Texas," says Jerry, "working with Shane in exchanging ideas and solving issues is a huge help. He and I have worked together in the past and have always been close. He has a ton of knowledge and brings a lot to the table. The main thing I like about Shane is that he works hard, but has a good sense of humor – that's important out here."

For Shane, the feeling is mutual saying, "I've worked with Jerry for eight years at another company; no matter what the situation, he is very professional and has a positive attitude. He looks after his peers and is always concerned about their safety. He's an overall great guy and I'm happy to have him as a coworker and proud to call him my friend."

Maybe it's no coincidence that the same qualities that Shane and Jerry admire in each other can be found in the employees at the Pecos gathering facilities, making them some of the best places to work - in the opinion of these two friends.

AROUND THE OFFICE



NEW ARRIVALS

Congratulations to the following employees on welcoming their new bundle of joy.

Brandon and Tanisha Bertrand welcomed Miles Joseph on 4/16/18 **Darren and Reid Campbell** welcomed Dusty Lane on 4/19/18 Jonathan and Natalie Fontenot welcomed Cole Reese on 6/5/18 Tyler and Chelsy Neal welcomed Tucker Paul on 6/27/18 Jason and Krickett Jinright welcomed Islynd Kaia on 6/28/18 Stosch Powell and Ashley Deluca welcomed Harper on 6/28/18

CONDOLENCES

We extend our condolences to the following employees, customers, and their families for their loss.

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Island employee Ricky Waltrip Former Island employee Mike Hartwell

Tom Doyle on the loss of his father-in-law Tammy Broussard on the loss of her mother-in-law **Brian Conway** on the loss of his sister Mickey Sittig on the loss of his mother Dwayne Hebert on the loss of his father Greg Ardoin on the loss of his brother Nikki Fowler on the loss of her brother-in-law Richie Savoie on the loss of his son-in-law

HIRED ON

We congratulate the following employees who were hired on by Noble Midstream as foremen.

•••••

Jerry Lott **Shane Racca**



JUST MARRIED

Best wishes to the following employees on their recent marriages.

Phillip and Hollie Broussard 3/24/18 Maurice and Doris Addison 5/25/18 Don and Lynsday Leblanc 7/11/18



GET WELL SOON

We wish the following employees a healthy recovery.

Chris Andrepont Alan Abshire Ronnie Smith Clinton Dugas **Jasmond Jones Terry Landry** Wilbert Orphe **Timothy Richard**

We Can't Thank You Enough!



Vivian B. Davis

Glenn R. Gaspard Samuel L. Cobb

Sergio Sanchez Bobby J. Outhouse Steven L. Sowell Donald Keith Flurry Terry L. Guillory



10 YEARS

Gary Obrien Cody Tilley Travis Vincent **Carone Collins** Tarryon Daniels Scottie Thibodeaux

Gene Leblanc Marcus Scanlan

September Eric J. Fontenot

SERVICE ANNIVERSARIES

We thank the following employees for their many years of dedication.

5 YEARS

Seth J. Morris Joshua L. McKenzie Glen K. Conner

Tyler Ryan Abshire

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Changing People's Lives

Credit Unions Can Do Just That



Have you ever known someone in financial need, and wanted to help, but didn't know exactly how?

When it comes to money, helping people doesn't equate to temporary solutions. Helping others so it makes a true difference means giving them access to the tools to turn their situation around, coming up with a creative game plan, and putting in the time and effort to see these game plans through.

Credit unions work with their members in need to do just that. Take Acadian Federal Credit Union, one of its messages is to tell your friends and co-workers about their benefits of low loan rates and fees, high savings rates, and outstanding service.

Advancial Credit Union touts to unlock great rates from mortgages to credit cards to savings certificates to auto loans. They also offer ultimate checking where you can avoid monthly fees, earn dividends, and rack up debit rewards.

Island Operating is a member of both Acadian Federal Credit Union and Advancial Credit Union. If you're in need, these credit unions will take the time to understand your situation and goals, and develop a plan that could change the course of you or your family's future.

The knowledgeable employees of the Payroll Department are ready to help you by answering any questions you may have. Please don't hesitate to contact April, Chrissy, Jennifer, Lauren, or Olivia.



PAYROLL CALENDAR



HURRICANE SEASON

We are in the middle of hurricane season! Please keep in mind, if you need to evacuate your platform due to a storm, indicate on your time ticket the day and time you evacutated. If you returned offshore during the hitch, please document the date and time of your return.

••••••

NOTEWORTHY



CREDIT UNION

Island is a member of Acadian Federal Credit Union and Advancial Credit Union. Each credit union offers many benefits to our employees and their family members. For additional information or to become a member, contact the Payroll Department at (337) 233-9594. You can also find more information on the benefits they offer by logging onto their individual websites at www.acadianfcu.org or www.advancial.org.



7 SMART WAYS TO PROTECT YOUR CREDIT SCORE

- 1. Only apply for new credit when you need it.
- 2. Don't be a cosigner.
- 3. Keep a list of your information.
- 4. Maybe you should keep you "starter cards" open.
- 5. Check your accounts, even if you don't use them.
- 6. Be careful with your personal information.
- 7. Keep an eye on it.

Insulate Yourself From Cold Weather

with Walls FR Insulated Bib Overall or FR Insulated Coverall!

Available in the Island Store:

Cold weather will soon be approaching. Prepare yourself with Insulated Uniforms. You may use your 6 month uniform allowance to get either an Insulated Bib Overall or an Insulated Coverall. If you are unsure of your eligibility month, please contact Brittany Cole in the Incentives Department at 337-233-9594.

Walls FR Insulated Bib Overall

Key Features: •Arc Rating ATPV-37.5 Cal/cm2 HRC Level 3 •10 oz. 88% Cotton/12% High Tenacity Nylon Duck Shell •11 oz. FR Modacrylic Insulation Quilted to FR Twill Lining Elastic Inserts at Back Waist for Ease of Movement •Snaps at Leg Hems for Leg Length Adjustment •Half Self Fabric Half Elastic Suspenders with Quick Release Buckles Ankle-to-Thigh •Leg Zippers and Front Zipper Each with Protective Storm Fly •Unique Pass-Through at Waist for Convenience •Two Patch Hip Pockets and Two Front Swing Pockets •Left Chest Pocket with Pencil Slot and Storage Pocket on Right Back Leg •Outer Shell Fabric and Exterior Components are NFPA 2112 Compliant



- •Flame-Resistant •Single Needle Diamond Quilt •Two Piece Sleeves
- •Adjustable Sleeve Tabs on Sleeves •Ruler & Plier Pockets on Right Back Lea
- •Chest Pockets w/Welt Pocket Flap-Concealed Snap Closure •Bi-Swing Two Piece Back •Two Way Front Zipper w/Storm Fly •One Way Ankle to Knee Leg Zippers w/Side Entry Pass Thru at Waist & Snap Over Fly •Elastic Inserts at Waist •Bartacks at Stress Points •Triple Needle Construction Seams





SHOW YOUR ISLAND PRIDE!

All items stocked at the Island Incentives Office is featured in the category "Show Your Island Pride!" in the Island Store.

UNIFORMS

Employees are eligible for 2 sets of FRC uniforms every 6 months. We will not contact you to place your order! If you are eligible, please call Brittany Cole in the Incentives Department at 337-233-9594 or 1-800-366-9594.



>Remember to check your portal often for points accrued!<

INC FREE INSPECTIONS

ARENA ENERGY

East Cameron 328-B

Rvan Berzas, Brendan Finlay, Chad Gradney, Gary Guidry Jr., Carrol Hebert, Joshua Jones, James Klinger, Joseph Manuel, Jeffrey Mcdonald, Cassey Scott, Garrett Speyrer, Aaron Stanley

Eugene Island 217-B, 227-C

Brian Gaspard, Michael Landreneau

High Island A 547-B

Anthony Baudoin, Darren Bird, Joseph Brignac, Gene Leblanc, Joshua Mckenzie, Clay Mouton, Brett Snider, Sylas Young

Main Pass 120-A, 120-CE, 236-D, 236-E Darren Brown, Michael Cormier, Hugh Hession,

Allen Massey

South Timbalier 151-G/PROD #1/ PROD #2/G-CMP

Joseph Babin, Larry Courtney, Darrell Debate, Zachary Deville, Allen Hebert, Wilford 'Half Pint' Knight, Christopher Kuffner, Coi Lopez, Cody Matherne, Justin Powell

South Timbalier 37-JA

Dakota Manuel, Tyler Neal

BYRON ENERGY

South Marsh Island 71-F

David Bellard, Rodney Foco, Jason Lupe, Micheal Ledoux, Jarrod Norris, Robert Spikes

CIMAREX ENERGY

Ship Shoal 351-A

Bucky Cormier, Dominic Darbonne, Josh Fontenot, Jeromie Lavergne, Jordan Monier, Joseph Richey, Joey Whitmore

CONTANGO OPERATORS, INC.

Eugene Island 11-H

Barry Bertrand, James Bordelon, Jacob Dupre, Ricky Gaspard, Nicholas Jumonville, Alex Lafleur, Benjamin Leblanc, Harold Lege, Kirk Lopez, Kodie Miller, Corey Mire, Joshua Parsley, Case Trahan

ENVEN ENERGY

Main Pass 280-C

Darren Brown, Michael Cormier, Hugh Hession, Allen Massev

Ship Shoal 151-A, 227-A

Bucky Cormier, Dominic Darbonne, Josh Fontenot, Jeromie Lavergne, Jordan Monier, Joseph Richey, Joev Whitmore

Vermilion 271-A

Shawn Hoffpauir, Kevin Lanerie, Christopher Lemaire, Shawn Mathews, Marcus Melancon, Cody Menard

FAIRWAYS OFFSHORE EXPLORATION

Ship Shoal 283-A

Bucky Cormier, Dominic Darbonne, Josh Fontenot, Jeromie Lavergne, Jordan Monier, Joseph Richey, Joey Whitmore

FIELDWOOD ENERGY

Brazos A 133-D, 491-A, 491-4, 491-5, Matagorda Island 622-C/C-QRT/C-PRD/C-COMP

Larry Dunn, Nicholas Figueroa, Nathan Finley, Matthew Jones, Joshua Pennington, Cory Perkins, David Salinas, Robert Weeks

East Breaks 160-A Cerveza

Matthew Fontenot, Lucien Lege, Timothy Lege, Eric Moore, Kegan Navarre

Galveston 210 - #1, HI 206-B

Clifton Bergeaux, Mike Hebert, Laurent Martin, Michael Mitchell

Grand Isle 90-A, 93, 94-B, ST 195-B

Jeramy Broussard, Zachary Buteaux, Michael Dupont, Travis Gleason, Kendal Hood, Michael Parker

Green Canyon 65-A Bullwinkle

Donovan Darbonne, Don Leblanc, Donald Smith,

High Island 129 #1, 129-#16, 129-#17, 167-A Process, 199-A, A-309-A, 45-1/A, Sabine 10-A

Roger Arceneaux, Jason Cutts, Keith Flurry, Chad Gerald, Todd Henry, Christopher Sanders, Derick Saulsberry, Stephen Sonnier, Matthew Toups, Jeffery Verzwyyelt

Main Pass 77-A

Cullen Ashmore, Jade Boudreaux, Terry Landry, Brigg Mcdaniel, Michael Pena, Glen Price, Kenneth Waskom

Ship Shoal 176-#1

Rainey Moore

South Marsh Island 39-B, 39-C Robby Louviere

South Marsh Island 40-B

Lucas Guillory, Timothy Leger, Frank Tainatongo

South Marsh Island 40-JA

Luke Bordelon, Charles Brignac, Terry Guillory, Todd Myers

Viosca Knoll 113-A

Blake Bonin, Uriah Langston, Dane Legnon, Jarren Lizana, Tracy Marquez, Braden Smith, Keegan Sonnier, Harry Walker, David Wolf

Viosca Knoll 780-A Spirit

Hunter Cameron, Dane Legnon, Jarren Lizana, Tracy Marquez, Braden Smith, Keegan Sonnier

FREEPORT MCMORAN OIL & GAS

Ship Shoal 188-3, South Timbalier 144-1

Jeramy Broussard, Zachary Buteaux, Michael Dupont, Travis Gleason, Kendal Hood, Michael Parker

HELIS OIL & GAS

High Island 129-#18

Roger Arceneaux, Jason Cutts, Keith Flurry, Chad Gerald, Todd Henry, Christopher Sanders, Derick Saulsberry, Stephen Sonnier, Matthew Toups, Jeffery Verzwyvelt

HOACTZIN PARTNERS

Ship Shoal 144-1, Ship Shoal 145-E

Jeremy Broussard, Zack Buteaux, Mike Dupont, Travis Gleason, Kendal Hood, Mike Parker

MEDCO ENERGI

Main Pass 64 A & AQ, B, #5, #6, #7, #8, #10, #17, #18, #20,

Wyatt Boone, Cullen Brunet, Brian Mccullin, Bradley Russo, William Vanmeter, Clayton Walters, Michael Wootan, Nicholas Wootan

NORTHSTAR OFFSHORE VENTURES

Ship Shoal 72-J, OF, LQ, 31, 32

Casey Cheramie, Kenneth Deshotels, Sean Dupont, Hugh Edwards, Ruston Elliott, Garrett Granger, Tanner Matt, Laurence Mclaurin, Benjamin Murphy, Cody Parfait, William Rivas

RIDGELAKE ENERGY

Ship Shoal 154-J

Bucky Cormier, Dominic Darbonne, Josh Fontenot, Jeromie Lavergne, Jordan Monier, Joseph Richey, Joey Whitmore

ROOSTER PETROLEUM

Grand Isle 70-A

Jeramy Broussard, Zachary Buteaux, Michael Dupont, Travis Gleason, Kendal Hood, Michael Parker

High Island 141-A

Roger Arceneaux, Jason Cutts, Keith Flurry, Chad Gerald, Todd Henry, Christopher Sanders, Derick Saulsberry, Stephen Sonnier, Matthew Toups, Jeffery Verzwyvelt

SOJITZ ENERGY VENTURE

Ship Shoal 358-A

Bucky Cormier, Dominic Darbonne, Josh Fontenot, Jeromie Lavergne, Jordan Monier, Joseph Richey, Joey Whitmore

STONE ENERGY

Main Pass 287-A

Darren Brown, Michael Cormier, Hugh Hession, Allen Massey

TALOS ENERGY

South Marsh Island 130-A

Brad Guree, Chevy Parsons, Feldon Thornhill

WALTER OIL & GAS

Ship Shoal 189-B, 189-C

Robert Bankston, Bryan Benoit, David Bordelon, Jonathan Carroll, Khalid Dandachli, Charles Mcintyre, Chadwick Reed

South Timbalier 311-A

Kelvin Caraway, Keith Chaplain, Terry Couvillon, Rodney Duprie, Brandon Hargrave, Phillip Hutton, Jr., William Kays, Gary Stewart, Jeffrey Tankersley, Nelson Theriot, Jr., Varry Walls, Rodney Wheeler

West Delta 106-A

Lloyd Andrus, Kendall Arnard, Bradley Cook, Stephen Ehlert, David Johnson, David Scarborough, Jack Shultz, Trent Sullivan

W&T OFFSHORE

High Island 22-B

Roger Arceneaux, Jason Cutts, Keith Flurry, Todd Kyle Henry, Christopher Sanders, Derick Saulsberry, Stephen Sonnier, Matthew Toups, Jeffery Verzwyvelt

Ship Shoal 130-E, 149-C

Jeramy Broussard, Zachary Buteaux, Michael Dupont, Travis Gleason, Kendal Hood, Michael

South Marsh Island 40-JA, Ship Shoal 177-A, Ship Shoal 177 #7

Gerald Aquillard, Dominic Darbonne, Josh Fontenot, Jeromie Lavergne, Jordan Monier, Joseph Richey, Joey Whitmore



Exceptional INC Free **Inspections**

Congratulations on another great set of inspections on the following facilities.

Fieldwood Energy Matagorda Island 622-C/C-QRT/C-PRD/ C-COMP

189 Components/0 INCs

Larry D. Dunn Nicholas R. Figueroa Nathan B. Finley Matthew S. Jones Joshua S. Pennington Cory D. Perkins David W. Salinas Robert P. Weeks

Supervisor - Clay Burgeson

Arena Energy East Cameron 328-B

142 Components/0 INCs

Ryan B. Berzas Brendan C. Finlay Chad E. Gradney Gary J. Guidry, Jr. Carrol D. Hebert Joshua A. Jones James F. Klinger Joseph R. Manuel Jeffrey N. McDonald Cassey R. Scott Garrett J. Speyrer Aaron R. Stanley

Supervisor - Richie Savoie

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We Have You Covered

Staying up-to-date on your healthcare status, as well as health issues, benefits you.

OPEN ENROLLMENT REMINDER:

We have a small window of opportunity, a brief period of time during which you can make changes that pertain to your benefits. During open enrollment you can add or delete any of the insurances that you elected, without a qualifying event, with an effective date of January 1, 2019. This open enrollment is effective for health, dental, vision, and voluntary life. Below are some reasons to make changes during open enrollment:

- Forgot to take spouse off once divorce decree was signed.
- Forgot to add newborn at birth.
- Forgot to add wife at time of marriage.

If you would like to make changes to your benefits package, you may do so during this time of Open Enrollment which will **begin in October 2018 and end in December 2018.** All employees can add, drop, or change coverage during this time without a qualifying event.

We'll remind everyone via your Island email and your personal email; a response for an open enrollment change from your Island email would be preferred as your personal email request may go to spam. The effective date of the change will be January 1, 2019.

MISCELLANEOUS REMINDER:

Please make sure that you have designated a beneficiary for your Basic Life, Voluntary Life, or 401K plan through Fidelity. You can request a beneficiary change form by emailing us at benefits@islandoperating.com. We can also help with your 401K beneficiary designation, as this will have to be done online at www.netbenefits.com.

You can find out more information about benefits by contacting Nicole or Tammy by phone or via e-mail to benefits@islandoperating.com



BENEFITS BENEFITS

Blue Access Mobile

Blue Access Mobile brings convenient, secure access to your mobile phone. From your mobile phone web browser you can:

- Register or log in to your secure member site, Blue Access for Members, to view coverage details, access identification cards, check claims status, manage your user profile, and view health and wellness information
- Find a doctor, hospital or urgent care facility
- Access Health Care 101 to view general health insurance information and terminology
- Locate BlueCross BlueShield of Texas contact information

It is easy to experience Blue Access Mobile. Simply go to www.bcbstx.com from your mobile phone web browser.



Activate your account by visiting **MDLIVE.com/bcbstx** or by calling **888-680-8646**.



Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

MDLIVE, an independent company, operates and administers the virtual visit program and is solely responsible for its operations and that of its contracted providers.



What are the steps to enroll online using Fidelity NetBenefits®?

What you should know

The Online Enrollment Service allows plan participants to enroll in the Employer's Plan via Fidelity NetBeneftis® or through a Fidelity Customer Service Represtative available through the Voice Response System ("VRS:). When enrolling, participants will have the ability to select the way future contributions are to be invested and set their initial deferral rates. Participants, after they are enrolled, may also use Automated Channels to request a change in the deferral rate or make other requests or inquiries regarding their retirement account, subject to the Plan's requirements.

Steps to Enroll	Description
1. Visit Fidelity NetBenefits®	Go to www.netbenefits.com and click on "Access My Benefits"
Set up a personal identification number (PIN) for security purposes	Click on the New User Registration link and follow the directions provided, using your Social Security number or Customer ID to log in.
3. Choose to "Begin Enrolling" or "Learn More" on the welcome page	Click on "Begin Enrolling" and verify your current mailing address. Select the type of enrollment confirmation you would like to receive. Choose "Continue" to confirm the election. If you click on "Learn More", you'll be able to access more detailed information about 401(k) plans, contribution limits, etc.
Enter the percentage to have deducted from your pay	Click on "Calculate Deduction" to determine the effect of different deduction percentages on your pay. Click "Submit Deduction".
5. Choose investment options	View performance information for each investment option by clicking on the investment name. Please note that before investing, employees should view a mutual fund prospectus online – or request a hard copy – for each mutual fund in which they want to invest through the plan.
6. Select Mail Preference	Choose "I Consent" for online delivery or "I Do Not Consent" for U.S. Mail delivery. You will be presented with a confirmation of your election. Choose "Continue" to review the Enrollment Confirmation.
7. Submit enrollment information	Receive an immediate online confirmation (Remember, employees should also complete the Designated Beneficiary Form, and sign and return it to their benefits department).



3 Things to Know Before Borrowing **Retirement Acount Savings**



If you're in a situation where you need extra cash now, you may be peeking at all your accounts to see what you can tap. While your retirement savings may seem like a good place to start, here are three important factors to consider before taking money from this account:



1. It's not free money – it's a loan.

When you tap retirement plan savings, you are taking a loan from your account, one you are required to repay. So, before you initiate that loan, be sure you can afford to take the immediate hit to your paycheck and cash flow.



12. Borrowed money is no longer working as hard for you.

Sure, the cash you take out is helping you with some short-term needs. However, at the same time, you lose the long-term growth potential that your money could've had within your retirement account. We're talking about compounding interest, potential dividends, and participation in any growth in the markets - an opportunity lost. You have to weigh whether you can afford the potential long term hit to your savings.

3. Repayment speeds up if you leave your job.

Keep this in mind: The loan repayment period you agree to is only valid as long as you're working with your current employer. Once you leave your employer - by choice or by termination — you must repay the loan in full within 60 days. What happens if you don't? The IRS will treat that loan as a taxable distribution, hitting you with a tax bill on the outstanding amount - plus a 10 percent early-withdrawal penalty. So, be sure you know where you stand with your current employer before you agree to that loan.

Here's the bottom line: When you are looking across your accounts to see where you can tap money, you'd be wise to look at your retirement account as a last resort. Your money is working hardest for you in that account - and borrowing from it comes with some potentially costly strings.

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Fires Caused by Electronic Device Chargers







Wire insulation apparently failed, leading to fire.

Device was left charging on night stand.

BSEE IS AWARE OF MULTIPLE FIRES RELATED TO THE CHARGING OF PERSONAL ELECTRONIC DEVICES, SUCH AS TABLETS AND CELL PHONES, IN LIVING QUARTERS ON OFFSHORE FACILITIES. THESE FIRES INCLUDE THE FOLLOWING SPECIFIC INCIDENTS:

March 2018: A drillship's fire alarm sounded due to a fire reported in the living quarters. Crews mustered at their primary muster stations and fire teams were deployed to extinguish the fire. The initial response with fire extinguishers did not smother the fire, so a fire hose was required to completely extinguish the fire. Although the source of the fire was classified as "undetermined", findings suggested a wall mounted fluorescent light for marine use with receptacle, a universal adapter plugged into the light fixture, a phone charger plugged into the adapter, and/or a tablet left under the bunk pillow may have started the fire. Damage as a result of the fire was estimated at \$50,000. No personnel were present at the time of the fire and no injuries resulted from the incident.

March 2018: A fire occurred in temporary living quarters after a contractor left a cell phone charging on his mattress while at work for the day. The charger wire apparently failed, creating enough heat to ignite the bed sheet and mattress (see photo, above left). The fire team responded to the area and quickly extinguished the flames. No personnel were present at the time of the fire and no injuries resulted from the incident.

May 2018: Black soot was noticed above the entry door of rented living quarters. After power was isolated, personnel entered the building and found heat damage to the ceiling and lights, as well as multiple charred mattresses. A possible cause of the fire was a tablet being charged on a bottom bunk hanging night stand (see photo, above right). The tablet and electrical receptacle were badly charred. No personnel were present at the time of the fire and no injuries resulted from the incident.

"THE CHARGER
WIRE APPARENTLY
FAILED, CREATING
ENOUGH HEAT
TO IGNITE THE
BED SHEET AND
MATTRESS."

Therefore, BSEE recommends that operators consider the following options:

- Charger cords for all electronic devices should be in good working condition (with no exposed wiring) prior to being brought offshore.
- Charging devices should not be left on surfaces that are potentially flammable or that can promote heat buildup.
- Avoid leaving charging cables or portable electronic devices on bedding.
- Do not leave unattended devices connected to outlets found on lights in bunks.
- Remove electronic devices from chargers and outlets once fully charged.
- Include information about the hazards of charging portable devices during facility orientations and post relevant signage in living guarters.
- It is recommended that outlets be replaced with ground fault circuit interrupter (gfci) outlets wherever possible.
- It is recommended that all cords and receptacles be labeled with a National Recognized Testing Laboratory (NRTL) indication (e.g., UL, FM, CSA) before use.*
- *For example, The UL Listing Mark on a product means that UL has tested and evaluated representative samples of that product and determined that they meet the requirements of UL standards for safety (fire propagation, shock, etc.).

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TECHNOLOGY

Public WiFi Security Is your personal information at risk?

n a recent survey, 70% of tablet owners and 53% of smartphone / mobile phone owners stated that they use public Wi-Fi hotspots. However, because data sent through public Wi-Fi can easily be intercepted, many mobile device and laptop users are risking the security of their personal information, digital identity, and money. Furthermore, if their device or computer is not protected by an effective security and anti-malware product... the risks are even greater.

Wireless Security tips – to help keep you safe on public Wi-Fi

With coffee shops, hotels, shopping malls, airports, and many other locations offering their customers free access to public Wi-Fi, it's a convenient way to check your emails, catch up on social networking, or surf the web when you're out and about. However, cybercriminals will often spy on public Wi-Fi networks and intercept data that is transferred across the link. In this way, the criminal can access users' banking credentials, account passwords, and other valuable information.

Source: https://usa.kaspersky.com/resource-center/preemptive-safety/public-wifi

BASIC INTERNET SAFETY



Here are some useful tips from Kaspersky Lab's team of Internet security experts:

Be aware

Public Wi-Fi is inherently insecure – so be cautious.

Remember - any device could be at risk

Laptops, smartphones, and tablets are all susceptible to the wireless security risks.

Treat all Wi-Fi links with suspicion

Don't just assume that the Wi-Fi link is legitimate. It could be a bogus link that has been set up by a cybercriminal that's trying to capture valuable, personal information from unsuspecting users. Question everything — and don't connect to an unknown or unrecognized wireless access point.

Try to verify it's a legitimate wireless connection

Some bogus links – that have been set up by malicious users – will have a connection name that's deliberately similar to the coffee shop, hotel, or venue that's offering free Wi-Fi. If you can speak with an employee at the location that's providing the public Wi-Fi connection, ask for information about their legitimate Wi-Fi access point – such as the connection's name and IP address.

Use a VPN (virtual private network)

By using a VPN when you connect to a public Wi-Fi network, you'll effectively be using a 'private tunnel' that encrypts all of your data that passes through the network. This can help to prevent cybercriminals – that are lurking on the network – from intercepting your data.

Avoid using specific types of websites

It's a good idea to avoid logging into websites where there's a chance that cybercriminals could capture your identity, passwords, or personal information – such as social networking sites, online banking services, or any websites that store your credit card information.

Consider using your mobile phone

If you need to access any websites that store or require the input of any sensitive information – including social networking, online shopping, and online banking sites – it may be worthwhile accessing them via your mobile phone network, instead of the public Wi-Fi connection.

Protect your device against cyberattacks

Make sure all of your devices are protected by a rigorous antimalware and security solution – and ensure that it's updated as regularly as possible.



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